LASZLO SANDOR

SENIOR ADMINISTRATOR | TEAM LEADERSHIP | INFRASTRUCTURE OPERATIONS | PROJECT MANAGEMENT

RELEVANT CAPABILITIES AND ACCOMPLISHMENTS

Systems Reliability and Complex Troubleshooting

- Sustained dependable county services through lifecycle management, patching, upgrades, performance monitoring, and capacity planning across VMware hosts, physical infrastructure, and Windows Server environments, including domain controllers, database servers, file servers, and application servers.
- Created the capacity, redundancy, and reliability needed for clinical and business systems by virtualizing physical servers, implementing Northern Valley Indian Health's first SAN, and deploying VDI, enabling employees to access standardized desktops from different devices across the multi-site network.
- Restored reliable CAMS ERP service for fiscal and time-management operations by tracing degraded performance to application-server memory and storage constraints, implementing the needed capacity improvements, and keeping leaders and users informed through resolution.

Enterprise Infrastructure and Modernization

- Unified employees and operations from two merging companies under a new AD domain, creating a shared identity and access foundation that allowed the combined organization to operate as one environment.
- Removed on-premises Exchange storage constraints and created scalable capacity by owning the migration of mailboxes, shared mailboxes, room resources, distribution groups, and Global Address Book services to Microsoft 365. Continued administering Exchange Online permissions, licensing, mail flow, and troubleshooting – improving reliability and enabling employees to communicate and collaborate from corporate, remote offices and home – which became imperative during the pandemic.
- Introduced Northern Valley Indian Health's first Group Policy framework, replacing inconsistent local settings with standardized server and workstation configurations, stronger password controls, and more consistent Active Directory administration.
- Transitioned two organizations to laptops as primary devices to meet the goals of hybrid work environments promoting mobility, allowing for connectivity and collaboration from anywhere with an internet connection.

Recovery Security and Operational Resilience

- Made critical lending operations quickly recoverable and met regulation requirements by establishing business-continuity and disaster-recovery plans, an off-site backup and recovery location, and conducted annual exercises that validated both organizational response and backup data recovery.
- Turned NIST Cybersecurity Framework reviews, SOC 2 controls, annual penetration tests, and security audits into remediation priorities that strengthened the organization's security posture and reduced cyber risk.
- Replaced fragmented device administration with centralized endpoint, asset, mobile-device, and access controls using PDQ, SCCM, Microsoft Intune, directory services, and cloud services, giving IT consistent oversight across multiple Golden State Farm Credit locations.

Technical Project Ownership and Business Alignment

- Enabled a new landfill facility to open with the infrastructure, communications, payment systems, and operational technology its staff and customers required, owning design coordination, vendor work, technical documentation, and implementation while a Teams VoIP modernization continued.
- Owned infrastructure delivery for new facilities in partnership with leaders, architects, builders, and vendors, designing network and electrical drops, cabling routes, server-rack placement, infrastructure, and endpoints so employees could begin operations when the buildings opened.

Technical Leadership and Cross Functional Influence

- Protected continuity of lending operations during a two-year NGS transition by guiding technical work and bringing leaders, employees, vendors, and business partners into decisions on permissions, testing, back-end changes, training, go-live, and ongoing support.
- Created a cross-functional Technology Committee at Golden State Farm Credit so department stakeholders could shape priorities and technology decisions around how the business actually operated.
- Aligned annual technology investments with operational priorities by managing $400,000 and $250,000 IT budgets, balancing project funding and lifecycle needs, and negotiating vendor contracts for service quality and value.

Mentoring Escalation and Service Improvement

- Served as an escalation resource while supervising and mentoring technical staff at Public Works and Golden State Farm Credit, using clear delegation, monthly reviews, coaching, and continuing education to build accountable teams that supported multi-site operations.
- Converted recurring service issues into lasting improvements by using ticket patterns to target training and SharePoint guidance, and by tracing docking-station failures to specific models and versions so affected hardware could be replaced and the disruption eliminated.